Victim Service Resources

Wisconsin Department of Corrections
Office of Victim Services & Programs
www.WIVictimsVoice.org
1-800-947-5777

Wisconsin Department of Justice
Office of Crime Victim Services
Crime Victim Compensation
www.doj.state.wi.us/cvs
1-800-446-6564

Wisconsin Coalition Against Domestic Violence
www.wcadv.org
1-608-255-0539

Wisconsin Coalition Against Sexual Assault
www.wcasa.org
1-608-257-1516

Prevent Child Abuse Wisconsin
www.preventchildabusewi.org
1-608-256-3374

National Parents of Murdered Children:
For the Families and Friends of Those
Who Have Died by Violence
www.pomc.com
1-888-818-POMC

National Mothers Against Drunk Driving
www.madd.org
www.maddwisconsin.org
1-800-799-MADD

National Domestic Violence Hotline
www.ndvh.org
1-800-799-SAFE
1-800-787-3224 (TTY)

National Organization for Victim Assistance
www.trynova.org
1-800-TRY-NOVA

National Center for Victims of Crime
www.ncvc.org
1-800-FYI-CALL

National Teen Dating Abuse Helpline
www.loveisrespect.org
1-866-331-9474

WI VINE Information

Write down the following information and keep in a safe place:

_____
Offender Name

_____
Offender Number

_____
Case Number

_____
Your four-digit PIN

NOTES:

***Do not depend only on the WI VINE service or any other single program for your protection. Make WI VINE a part of your safety plan.**

WI-VINE only applies to offenders who are under the custody of the sheriff/county jail. It does not include offenders under the supervision of the Wisconsin Department of Corrections.

Victims who would like to receive information about offenders sentenced to the Department of Corrections must enroll separately for a notification service called VOICE. Victims should contact the victim/witness coordinator within their local DA's office for further information about enrolling with VOICE.

This service was supported by Grant No. 2007-VN-CX-0011 awarded by the Bureau of Justice Assistance. The Bureau of Justice Assistance is a component of the Office of Justice Programs, which also includes the Bureau of Justice Statistics, the National Institute of Justice, the Office of Juvenile Justice and Delinquency Prevention, and the Office for Victims of Crime. Points of view or opinions in this document are those of the author and do not represent the official position or policies of the United States Department of Justice.

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Individuals are placed into your county jail everyday.

Victims and other community members have the right to know about their status.

Call the Wisconsin Statewide VINE® service.

1-888-944-8463
1-888-WI-4-VINE
www.vinelink.com

This Service is provided by
Your County Sheriff and
Wisconsin Department of Corrections

VINE® Victim Information & Notification Everyday

Wisconsin Statewide VINE® Service

What will WI VINE do for me?

Although WI VINE was created with victims' safety in mind, it is available to anyone who wants to receive custody information about an offender in a county jail.

Ways to use WI VINE:

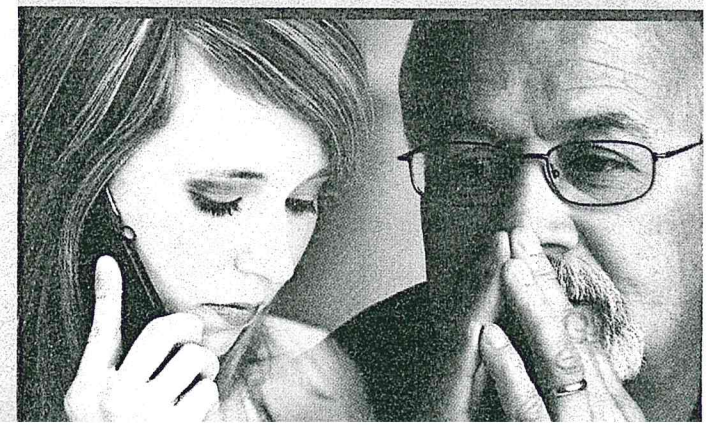
- You can call or logon to WI VINE anytime to check the custody status of an offender.
- You can also register with WI VINE to receive automated notifications about changes to an offender's custody status. These notifications can be sent to you by phone and/or email, depending on how you complete your registration.

How do I get automated notifications?

1. Register for WI VINE notification using which ever method is best for you:
   - Using a touch-tone phone, call 1-888-944-8463 and follow the instructions to receive automated telephone notification. You can register for multiple telephone numbers. (see WI VINE Details for more information)
   - Register online at www.vinelink.com to receive automated telephone notification and/or email notification.
2. If you register for telephone notification, you must select and enter a Personal Identification Number (PIN).
3. When there is a change to the offender's custody status, WI VINE will send an email if you registered for email notification, and/or will call your phone if you registered for phone notification.
4. If you receive a call, listen to the message then enter your PIN when asked. This confirms that you received the call and stops the service from calling you again. WI VINE will continue calling until you enter your PIN or until 24-hours have passed.
5. If you are not home when WI VINE calls, the system will leave a message on your answering machine/voicemail, but will still continue to call until your PIN has been entered or until 24-hours have passed.

1-888-944-8463 **TOLL-FREE (1-888-WI-4-VINE)**

www.vinelink.com

WI VINE Details

- The WI VINE service provides release and custody status information about offenders in county jails. There is also a live operator available 24 hours a day, 7 days a week who can offer you further assistance if you need it.
- WI VINE is anonymous. The offender will not know you are registered.
- Since WI VINE calls automatically when an offender is released or their custody status changes, it is possible that you may get a call from WI VINE in the middle of the night.
- Do not register a phone number that rings to a switchboard (hotels, etc). Please consider registering a cell phone if this is the case.
- You can register more than one phone number with WI VINE. You will receive notification calls at all of the phone numbers you registered. Please remember that you will need to enter your PIN from each phone number you registered to stop the calls to that number.
- If your registration information changes, you must call WI VINE at 1-888-944-8463. Follow the prompts to update your telephone number(s). If you need to update your email address, press zero to speak with a VINE operator.